

2	+91 80 3745 1377
≥	info@subex.com
•	www.subex.com

September 22, 2025

BSE Limited

Phiroze Jeejeebhoy Towers Dalal Street, Mumbai- 400 001

BSE Scrip Code: 532348

National Stock Exchange of India Limited

Exchange Plaza, 5th Floor, Plot no. C/l G Block, Bandra-Kurla Complex Bandra (E), Mumbai - 400 051 NSE Symbol: SUBEXLTD

Dear Sir/Madam,

<u>Sub: Press release - Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015</u>

Pursuant to Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("Listing Regulations"), please find enclosed Press Release titled "Subex Recognized for Second Consecutive Year in 2025 Gartner® Magic QuadrantTM for AI in CSP Customer and Business Operations" being issued by the Company.

Kindly take the same on record.

Thanking you

Yours faithfully, For **Subex Limited**

Ramu Akkili Company Secretary & Compliance Officer

Encl: as above



2	+91 80 3745 1377
\subseteq	info@subex.com
	www.subex.com

Subex Recognized for Second Consecutive Year in 2025 Gartner® Magic Quadrant™ for AI in CSP Customer and Business Operations

Bengaluru, India – September 22, 2025 – Subex, a global leader in AI-driven telecom solutions, today announced its recognition for the second consecutive year in the 2025 Gartner® Magic QuadrantTM for AI in CSP Customer and Business Operations report.

This recognition reinforces Subex's leadership in helping Communication Service Providers (CSPs) harness AI to drive operational excellence, elevate customer experience, and unlock new growth opportunities.

According to Gartner, "This Magic Quadrant helps communications service providers identify and evaluate AI vendors for their customer and business operations, guiding CIOs and technology leaders toward the right choices in a fast-evolving market."

Subex believes this inclusion highlights its ability to accelerate AI, deliver measurable outcomes across fraud management, revenue assurance, and partner settlement leveraging decades of domain expertise to remain a trusted partner in CSPs' AI transformation journey.

"Being recognized once again in the Gartner Magic Quadrant is a powerful validation of our innovation, domain depth, and customer-first approach," said **Nisha Dutt, MD & CEO**, Subex. "Over the past year, we have doubled down on Generative and Agentic AI, co-innovating with our customers to address critical challenges. This recognition strengthens our commitment to helping telcos scale with confidence, mitigate risks proactively, and deliver exceptional digital experiences."

As AI adoption accelerates, Subex remains committed to pushing the boundaries of telecom innovation enabling CSPs to automate intelligently, monetize effectively, and achieve sustainable growth.

Gartner, Magic Quadrant for AI in CSP Customer and Business Operations, <u>Pulkit Pandey</u>, <u>Amresh Nandan</u>, et al., 26 August 2025

GARTNER is a registered trademark and service mark of Gartner, Inc. and/or its affiliates in the U.S. and internationally, and MAGIC QUADRANT is a registered trademark of Gartner, Inc. and/or its affiliates and are used herein with permission. All rights reserved.

Gartner does not endorse any vendor, product or service depicted in its research publications, and does not advise technology users to select only those vendors with the highest ratings or other designation. Gartner research publications consist of the opinions of Gartner's research organization and should not be construed as statements of fact. Gartner disclaims all warranties, expressed or implied, with respect to this research, including any warranties of merchantability or fitness for a particular purpose.



2	+91 80 3745 1377
⊌	info@subex.com
•	www.subex.com

About Subex

Subex is a telecom AI solutions company enabling Communications Service Providers (CSPs) across the globe to deliver connected experiences to their customers. Founded in 1994, Subex brings over 30 years of expertise in helping CSPs maximize revenue and profitability. With a proven expertise in business optimization and analytics, Subex is at the forefront of leveraging AI to build intelligent connected ecosystems for its customers.

Through their HyperSense line of offerings, Subex empowers Communications Service Providers to make faster, better decisions by leveraging AI across the data value chain. Subex's award-winning portfolio encompasses Business Assurance, Fraud Management, and Wholesale Revenue Management—empowering CSPs to mitigate risk, combat fraud, and safeguard profitability. Additionally, Subex delivers scalable Managed Services and expert Business Consulting solutions.

Subex has more than 300 installations across 100+ countries. In case of any media queries, please reach out to:

Swagata Bhar Product & Communications Specialist swagata.bhar@subex.com